



# MINISTRY OF FOREIGN AFFAIRS

## PUBLIC ANNOUNCEMENT

### TRANSITION FROM BIOMETRIC TO CHIP-EMBEDDED PASSPORT – PENDING APPLICATIONS

**ACCRA, 30<sup>TH</sup> APRIL, 2025** – Following the switch from biometric to the chip-embedded passport on 28<sup>th</sup> April, 2025, the Ministry of Foreign Affairs wishes to inform the Public that it is working expeditiously to ensure a seamless transition.

The Ministry notes that about 30,000 old applications remain on the old system, out of which 7,900 paid applicants have incomplete applications. Applicants with incomplete applications are assured that they will not be charged again to complete the pending applications.

Applicants with incomplete applications are to visit the new Portal at [passport.mfa.gov.gh](http://passport.mfa.gov.gh) and follow the prompt on the platform to complete their application.

The Public is, however, advised to note the following:

- i. Those who started the application under the old system are to complete all such pending applications within 90 days;
- ii. Applicants whose appointments have already been booked on the old system should proceed to the Passport Application Centres for their biometrics to be captured on the appointed day; and
- iii. Applicants who missed their appointments on 28<sup>th</sup> and 29<sup>th</sup> April, 2025, are advised to visit the respective Passport Application Centres for further processing of their applications.

All enquiries may be directed to the 24-Hour hotline on 0302-754-200 for clarification.

**TO ALL MEDIA HOUSES**

